

Proposal

For

Provision of Guarding Services

SUBMITTED BY : BPS SECURE SOLUTIONS PRIVATE LIMITED www.bpsindia.in 0141-4020173/9214058283

ABOUT BPS

BPS Secure Solutions Private Limited is emerging as one of the leading security solutions company in India with a focus on providing Security Services, Night Patrolling Services, Facility Management, Payroll Outsourcing, Payroll Compliance and Staff Outsourcing Service.

BPS MISSION

"Provide assistance to people, authorities and companies in order to meet their demands for safety and security as individuals or groups on an everyday basis".

Integrity

We can always be trusted to do the right thing.

Best People

We always take care to employ the best people, develop their competence, provide opportunities and inspire them to live our values.

Team Work & Collaboration

We collaborate for the benefit of G4S as a whole.

Customer focus

We have close, open relationships with our

customers that generate trust and we work in partnership for the mutual benefit of our

Performance

We challenge ourselves to improve performance year-on-year and to create long-term sustainability.

EXPERTISE

organisations.

We develop and demonstrate our expertise through our innovative and leading-edge approach to creating and delivering the right solution.







BPS Secure Solutions Private Limited

BPS SECURE SOLUTIONS PRIVATE LIMITED

BPS is positioned as the Leading Professionally managed Security Service Provider that offers a wide range of Security Services. Strong workforces of well trained security personnel render services round the clock towards the common objective of protecting assets, property and life.

BPS is unique position in the industry is the reflection of its responsive attitude and high standards of services, which are based on its strong and fundamental pillars of:

- Extremely stringent process of Selection in accordance with the Company policy.
- Regular and exhaustive Training complementing our Standard.
- BPS places great importance on the quality of Supervision, operating round the clock.
- Emergency response is ensured by state of the art 24 hour control Room operating 24x7 hours basis

BPS provides smartly uniformed, highly trained and well-supervised guards for security and safety of assets, personnel and property. Guarding Services are carried out by ways of provision of guards for static posts and mobile / Night patrolling for all types of premises.

Further, each branch has a full-fledged training school where all our employees undergo extensive training as per standard BPS norms.

BPS guards carry out the following functions at individual premises: Gate/ Entrance Control, Reception, Patrols, Response Functions, Executive/Personal Security Services, Escort Services. The wide ranges of services provided by BPS Secure Solutions are as follows:

BPS Secure Solutions Pvt Ltd

- Static Guarding
- Executive Protection
- Mobile Patrol

BPS firmly believes that the main criteria in providing quality security services are:

- Selection
- Training
- Supervision
- Post & Site Instructions,
- Corporate Response, and
- Client Feedback





TRAINING

BPS Policy mandates before any deployment that all BPS employees undertake a comprehensive Training Course which also fulfills the requirement as per the PSARA Act in the country.

In addition to lessons on basic guarding skills they are taught the rudiments of First Aid, fire fighting and Self Defense. The training process is ongoing and progressive throughout the employees' career to refresh and further develop their knowledge.

The main topics covered:

- 1. Basic Training
- 2. Refresher Training
- 3. Continuous Educational and Skill Development Programs
- 4. Management Development Programs
- 5. On the Job Training at client premises

Our training courses are designed after having in-depth discussions with the client and assessing the training needs of the staff. The aim of these courses is to enhance the security skills of the security personnel and develop management skills in the supervisory and management staff.

SUPERVISION

In order to provide quality service, we give a lot of importance to in depth and active on-the-ground supervision. In this regard, a strong Operations team comprising of Managers, Security Officers and Patrolling Supervisors, who are equipped with Radio Communications & Mobile Phones, carry out checks on all our assignments and guards on a 24x7 basis.

POST & SITE INSTRUCTIONS

Before BPS takes up any assignment, a team of Operations staff visit the site to analyze and understand the Security needs of client's premises. Based on the survey report a Security setup for the premises is designed. A detailed set of instructions including Charter of duties for Security personnel; client's expectations from security staff, emergency procedures and other relevant details are documented. This set of Post & Site Instructions are prepared in consultation with client.

CLIENT RELATIONS

Acquiring, Winning, Retaining & Growing

At BPS, customer care has always been a tradition. Understanding the client's needs, anticipating their requirements, checking on clients' comfort levels, using feedback constructively has preempted many a crisis situation, thus contributing to the company's growing satisfied customer base.

CLIENT FEEDBACK





To further improve upon our services and meet the expectations of our clients, we seek continuous comments from our Customers. We have a system whereby we get a regular Client feedback that helps us not only for corrective actions, wherever required, but also to upgrade ourselves as regards our services.

Some of Our Prestigious Clients

- Income Tax Office (CBDT) Jaipur
- Income Tax Office (CBDT) Dungarpur
- Income Tax Office (CBDT) Dausa
- Indian Council of Agricultural Research Jodhpur
- Kendriya Vidyalaya Karauli
- Jawahar Navodaya Vidyalaya, Pratapgarh
- Bharat Petroleum Corporation Ltd Jaipur
- Survey of India
- Employees Provident Fund Organisation Kota
- Kendriya Vidyalaya, Gangapur
- Indira Gandhi National Open University
- Rvj Jewellers Private Limited
- Kanishka Jewels Pvt Ltd
- Janvi Impex
- Magus Designs Llp
- Smile Interiors Pvt Ltd
- Antiquariat India Private Limited
- Tiwari Tea Traders
- Sumit Glasses Pvt Ltd
- Ridhi Sidhi Glasses (India) Private Limited
- Anand Lamp
- Govindam Jaisinghpura Private Limited
- Mansarovar Height
- NCG Developers and Infrastructure
- DSB Estate
- Mr. Rajdeep Singh



- Jaipur Rugs Company Pvt Ltd
- Vardhman Electro Mech P.Ltd
- Cheer Sagar
- Ajmer Industries LLP
- Mrg Nuts Private Limited
- Kox Med & Lab Private Limited
- Tirupati Plastomatic
- Kanhha Cables Private Limited
- Rajasthan Cables and Conductors Pvt Ltd
- Aravali Cables and Conductors Private Limited
- Brij Kiran Industries
- Karban Envirotech Private Limited
- Uttam (Bharat) Electricals Pvt Ltd
- Digital Compusystems Pvt Ltd
- Team Vertex Cosmos Pvt Ltd
- Chandra Singh Contractor
- Green Particle Biotech Private Limited
- Sheba Boutique
- Creative Projects & Contracts Pvt. Ltd.
- Bhagirath Dairy Pvt Ltd
- Gravita India Ltd
- M G Shahani and Co Delhi Pvt Ltd
- Surya Medicals Pvt Ltd
- Sidhrath Corporation

AND MANY MORE.....



BPS: KEY DIFFERENTIATORS

- Single point of contact for all Security, Safety and Housekeeping related services
- Extensive National Network allowing better market coverage with a single point of contact for Multi location clients.
- Offering various levels of security personnel including Guards, Lady Guards, Armed Guards, Supervisors, Inspectors, Marshals, Vigilance Officers and Security Officers
- Stringent recruitment procedures through background checks
- 24-hour Control Rooms and Quick Response Team across the Jaipur.
- Intense supervision by patrolling teams to ensure effective supervision and quick response.
- Customized services to meet specific security requirements.
- Compliance with all mandatory, legal and statutory obligations.

TERMS AND CONDITIONS:

- 1. GST tax extra, as applicable will be levied on the total Invoice Value.
- 2. Adequate lead-time should be provided in order to mobilize the manpower to start the contract.
- 3. Guarding services will commence after signing of the agreement.
- 4. The rates quoted above are based on wages, cost of materials and other expenses. In case of variation in the rate of wage as notified by the Government the unit rates shall be revised to absorb the direct increase in wage and the corresponding social security costs involved. Service tax or any other tax shall be effective as per rates notified by the government.
- 5. The prices are valid for till the next wage revision.
- 6. The proposal being offered to you is subject to modifications in terms of increase or decrease of manpower subject to operational requirements.
- 7. Any communication device if applicable would be provided by the client.



